GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:4024
ANSWERED ON:10.08.2016
Catering Policy
Vasava Shri Mansukhbhai Dhanjibhai

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government takes any action for not adhering to the rules of Catering Policy;
(b) if so, the details of the cases of violation which came to the notice of the Railways during the last three years and the action taken thereon, zone-wise;
(c) whether this practice is going on in connivance of Railway officers with the corrupt licence holder contractors; and
(d) if so, the details thereof and the punitive action taken by the Government in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)
(a) to (d): As per Catering Policy 2010, Zonal Railways have been mandated to manage catering activities over Indian Railways and ensure implementation of the policy provisions in letter and spirit. Accordingly, Zonal Railways have been empowered to take action against the defaulters for violation of the provisions of Catering Policy, if any, depending upon the gravity of the offense. In last three years, cases of violation of catering policy provisions have not been reported. However, complaints on catering are investigated and action is taken. Action taken for the last three years and current year up to June, 2016 is Appended.
****